

## Alternative Education Provider - Organisation Profile

Provider Name	Application Labs (Sherpa-Online)
Address	Regency House, Dedmere Road, Marlow, Buckinghamshire, SL7 1FJ
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### Summary of provision provided (please tick as appropriate)

Full Time Alternative Provision	
Part Time Alternative Provision	
Tutoring	<input checked="" type="checkbox"/>
On-line Learning	<input checked="" type="checkbox"/>
Bespoke Provision delivered off-site	
Additional Interventions delivered on-site	
Full or Part-Time Alternative Provision for Post 16 Students	
Key Stage 1	<input checked="" type="checkbox"/>
Key Stage 2	<input checked="" type="checkbox"/>
Key Stage 3	<input checked="" type="checkbox"/>
Key Stage 4	<input checked="" type="checkbox"/>
16 Plus	<input checked="" type="checkbox"/>
English Tuition	<input checked="" type="checkbox"/>
Maths Tuition	<input checked="" type="checkbox"/>
Science (including IT) Tuition	<input checked="" type="checkbox"/>
Core Curriculum	<input checked="" type="checkbox"/>
Vocational Training	<input checked="" type="checkbox"/>
Physical activities – such as sports	

### Additional Provision Information

Sherpa, part of Application Labs was established in 2019 with the mission to offer affordable, high-quality tuition delivered by UK qualified teachers. Since our inception, Sherpa has conducted over 130,000 online lessons and introduced a dedicated platform for schools and LEA's.

We provide 1:1 or small group online tuition from Key Stage 1 (KS1) to Key Stage 5 (KS5) across all main subjects including Maths, English, Sciences (Physics, Chemistry and Biology), Languages, Business Studies, Economics, Computing, Geography, History, RE, Psychology and Sociology. Several other subjects are also taught on our platform, but these are the main subjects our schools request.

Our online classroom is extremely interactive and encourages students to engage with their tutor and participate during lessons.

All our tutors are safely recruited and have full health & safety training and safeguarding training

In January 2023, Sherpa became a **government-approved** National Tutoring Programme (NTP) provider and having undergone a stringent application process, we are now audited on a regular basis ensuring compliance and quality of processes and services provided to schools.

We support schools across the UK with one-on-one and small group tuition. The funding for these sessions may be sourced from Local Education Authorities (LEAs) through Education, Health, and Care Plans (EHCP), Pupil Premium (PP), or the NTP. Our core values of qualified and experienced tutors, excellence in online education, integrity and trust, accessibility and inclusivity, and innovation and technology are fundamental to its operations.

#### Pastoral Support Offered – please provide a summary of the pastoral care you provide

Tutors will consider students' emotional, social, and behavioural needs alongside their academic requirements. By doing so tutors can help students to thrive in all aspects of their lives, and can provide them with a safe space to grow confidence and self esteem, by offering regular support and encouragement.

Tutors will provide students with techniques to cope with any setbacks and challenges they may encounter by providing positive reinforcement and guidance.

Students will be given encouragement to work independently within a supporting environment, thus increasing student engagement and motivation.

Tutors will offer a collaborative approach working alongside the student, parents or carers and school (if relevant) to provide consistent and joined up support. By offering a comprehensive approach to tuition and pastoral care, students are not only academically successful but also emotionally resilient and socially competent, paving the way for long-term success and well-being.

1000 words max

#### Service Provider Benefits – please list the main benefits of your provision

1. Qualified UK teachers delivering the online tuition
2. Flexibility with lesson schedules
3. High spec technology for the platform classroom and whiteboard where tuition takes place
4. All tutors are safer recruited
5. Tailored support to suit each individual student
6. Direct communication between tutors and students via the secure platform
7. Ability for the student to re-watch lesson recordings and review lesson notes to consolidate learning
8. Students are fully supported by our internal customer service and technical support team
9. Govt NTP approved supplier
10. Affordable high quality tuition

#### Provider Outcomes – please list the main outcomes

1. Students receiving 1:1 tuition see an average increase of 2 grades
2. Increased student confidence in subject area

