



# Privacy Notice

Children, education and family help services

## SUMMARY

This document sets out BFFC's position in relation to privacy of the data it holds

## OWNER

Compliance Group

## VERSION

V1.8

## DATE

October 2025

## REVIEW

October 2026

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Brighter Futures for Children  
Civic Offices, Bridge Street,  
Reading RG1 2LU

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## Privacy Policy

This policy is intended to ensure that personal data is dealt with correctly and securely and in accordance with the DPA, UK GDPR and other related legislation. It will apply to information regardless of how it is collected, used, recorded, stored, and destroyed or deleted, and irrespective of whether it is held in paper files or electronically.

Providing accessible information to individuals about the use of their personal data is a key element of their legal right to transparency as set out in the UK GDPR regulation (UK GDPR).

Data Controllers and Data Processors are responsible for providing this information. Reading Borough Council is classed as a data controller and may also be a data processor and as such, they have a duty to inform children, young people, families, and staff (known as Data Subjects) on how they process the data that is within their control.

If you have any queries in relation to data protection, please contact us at:  
IGTeam@reading.gov.uk

## Privacy Notice

As the provider of children services, we will need to collect individual information on children, young people, and families, as well as staff for several reasons. Our privacy notice details the purpose of the processing as well as the lawful basis for processing.

## What personal data is held?

We only obtain and use the information we need to provide our services to you. In the course of our operations as a children's service organisation, providing support for a child, young person and their family, we collect different types of information depending on the circumstances. This may include but is not limited to the following:

- Personal information such as name, address, date of birth, contact details, passport details, birth certificates, unique personal identifiers such as NHS number, NI number, UPN.
- Characteristics information such as gender, age, ethnic group, disability, languages spoken.
- Family information such as family relationships and other data necessary for the provision of the service.
- Specific information such as Special Education Needs, disability data, medical information, educational information.
- Care and case details such as young carer details, registration details, references, bank details for carers/bank details of young people or their family/looked after children/care leavers/special guardianships/ childminders/nursery day care settings.
- Other relevant details such as criminal proceedings, outcomes, and sentences and information about offences or alleged offences.

## Why we collect and use personal data?

We only obtain and use the information that is essential to run the operations as the children's service Directorate. Data collected is used to:

- Support children, young people, and families by carrying out specific functions for which we are responsible.
- Derive statistics to fulfil our statutory duties and returns and inform decisions such as the funding.
- Assess performance, set targets, and improve services.

We process personal information about children and young people we help, parents of children we help, witnesses and victims, offenders, and suspected offenders. This enables us to manage children and young people subject to an offending prevention programme as part of either a voluntary arrangement or a statutory order.

## How will the data be stored?

Data detailed above will be stored in secure electronic management database systems, portals, spreadsheets stored on internal secure folders and accessed on secure encrypted laptops. All data is stored on secure servers. This privacy policy adheres to our the Council's obligations, as a data controller and processor. . The Directorates' record retention policy details how long we will retain information and when the information will be deleted or destroyed.

## What is the legal basis for the collection, use and storage of the data?

Data Protection law requires us to have a lawful reason (lawful basis) for processing the personal data we use. Our processing shall be lawful because at least one of the following will apply:

- a) the data subject has given consent to the Council for processing of their personal data for one or more specific purposes.
- b) the Council required to collect, use and store data outlined in legislation. These include, but are not restricted to:
  - [The Care Act 2014](#)
  - [Children Act 1989](#)
  - [Special Educational Needs Code of Practice](#) statutory guidance relating to Part 3 Children and Families Act 2014
  - [Crime and Disorder Act 1998 Section 115](#) and [Section 14 of the Offender Management Act 2007](#)
  - [The Fostering Services \(England\) Regulations 2011](#)
  - [Limitation Act 1980 section 2](#)
  - [School Admissions Code 2021](#)
  - [School Standards and Framework Act 1998](#)
  - [School attendance: guidance for schools](#)
  - [HMRC Compliance Handbook CH15400](#)
  - [Education Act 1996](#)
  - [Children and Families Act 2014](#)
  - [Education and Adoption Act 2016](#)

- [Localism Act 2011](#)
- [Digital Economy Act 2017](#)
- [Welfare Reform Act 2012](#)
- [Section 17 of the Children Act 1989](#) and [Section 11 of the Children Act 2004](#)

Reading Borough Council also collects and provides information as required by the DfE, Ofsted inspection requirements and [MHCLG for Supporting Families Programme](#).

- c) processing is necessary to protect the vital interests (necessary to protect children from harm) of the data subject or of another natural person.
- d) processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the Company.

## Data collected is used to:

- Enable us to carry out specific functions for which we are responsible.
- Derive statistics to fulfil our statutory duties and returns and inform decisions such as the funding.
- Assess performance, set targets and improve services.

We process personal information to enable us to manage children and young people subject to an offending prevention programme as part of either a voluntary arrangement or a statutory order.

We process personal information about:

- Children and young people we help.
- Parents of children we help.
- Witnesses, victims.
- Offenders and suspected offenders.

## Details of how long the data will be stored and criteria used to determine this:

### Children's services

Nature of Record	Retention Period	Action at the end of that period	Legislation	Reason
All records relating to the creation and management of Child Protection Orders	Retain from date of birth of child for 75 years	Destroy	<a href="#">Arrangements for the Placement of Children (General) Regulations 1991</a>	Statutory requirement
Allegation of a child protection nature against a member of staff working at a school, including	Until the person's normal retirement age or 10 years from the date of the allegation,	Destroy	<a href="#">NSPCC Child protection records, retention and storage guidelines</a>	Statutory requirement



Nature of Record	Retention Period	Action at the end of that period	Legislation	Reason
where the allegation is unfounded	whichever is longer, then destroy. if you find that allegations are malicious you should destroy the record immediately.			
Child Protection case files	Retain from date of birth of child for 40 years	Destroy	<a href="#">Arrangements for Placement of Children (General) Regulations 1991</a>	Statutory requirement
Children in Need files	Retain from date of birth of child for 40 years	Destroy	<a href="#">Arrangements for Placement of Children (General) Regulations 1991</a>	Statutory requirement
Child Protection Register	Permanent		<a href="#">Arrangements for Placement of Children (General) Regulations 1991</a>	Statutory Requirement
Register of Offenders Who Pose a Risk to Children	Retain for the period in which any person is assessed to pose a continued risk to children or until notification of death.	Destroy	<a href="#">Sex Offenders Act 1997</a>	Statutory Requirement
All records relating to the care of children and young people in hospices	Retain from date of birth of child for 75 years	Destroy	<a href="#">Children's Homes Regulations 2001 reg.29</a>	Statutory Requirement

### Residential care

Nature of Record	Retention Period	Action at the end of that period	Legislation	Reason
All records relating to children who are resident in local	Retain from date of birth of child for 75 years	Destroy	<a href="#">Children's Homes Regulations 2001 reg.29</a>	Statutory Requirement



Nature of Record	Retention Period	Action at the end of that period	Legislation	Reason
authority children's homes				
All records relating to the administration of residential care for children and young people (excluding the register and client records)	Retain from year records created for 15 years	Destroy	<a href="#">Children's Homes Regulations 2001 reg.29</a>	Statutory Requirement
Personnel records relating to the employees working in children's homes	Retain from year records created for 15 years	Destroy	<a href="#">Children's Homes Regulations 2001 reg.29</a>	Statutory Requirement
Register of admissions to local authority children's homes	Retain from year records created for 75 years	Destroy	<a href="#">Children's Homes Regulations 2001 reg.29</a>	Statutory Requirement
All records relating to the provision of respite care for children and young people	Retain from date of birth of child for 75 years	Destroy	<a href="#">The English Children's Homes Regulations 2001</a>	Statutory Requirement
All records relating to Child Death Reviews	Retain from date of report for 15 years	Destroy		Recommended
All records relating to Serious Case Reviews including the final report	Retain from date of report for 15 years	Destroy		Recommended
All records relating to the constitution and management of the Berkshire West Safeguarding Partnership Board	Retain from year records created for 4 years	Destroy		Recommended
All records relating to Shared Care for children and young people	Retain from date of birth of child for 75 years	Destroy	<a href="#">Limitation Act 1980 S.2</a>	Statutory Requirement

Nature of Record	Retention Period	Action at the end of that period	Legislation	Reason
All records relating to the management of Special Guardianship Orders	Retain from date of birth of the child concerned for 75 years	Destroy	<a href="#">Children Act 1989</a>	Statutory Requirement

## Fostering and adoption

Nature of Record	Retention Period	Action at the end of that period	Legislation	Reason
All records relating to the management of the adoption process	Retain from date of adoption order for 100 years	Destroy	<a href="#">Disclosure of Adoption Information Regulations 2005</a>	Statutory Requirement
All records relating to the provision of foster care places by the local authority	Retain from date of birth of child for 75 years	Destroy	<a href="#">Arrangements for the Placement of Children Regulations 1991</a>	Statutory Requirement
Records relating to the application for and implementation of a staying put order	Retain from date of birth of individual for 75 years	Destroy		Recommended
Application and case records of foster carers	Retain for at least 10 years from date of approval termination as a foster carer, or for at least 3 years if unsuccessful application / withdrawal during application process	Destroy	<a href="#">The Fostering Services (England) Regulations 2011</a>	Statutory Requirement
Foster Carer Register	Permanent		<a href="#">The Fostering Services (England) Regulations 2011</a>	Statutory Requirement



## Children looked after

Nature of Record	Retention Period	Action at the end of that period	Legislation	Reason
Records relating to the application for and implementation of a Care Order	Retain from date records created until 75th anniversary of the child's birth or 15 years after death if the child dies before age 18. Records should be destroyed at the end of the retention period. 75 years	Destroy	<a href="#">The Children's Homes Regulations 2001</a>	Statutory Requirement
All records relating to the creation and maintenance of care plans for children looked after	Retain from date of birth of child for 75 years	Destroy	<a href="#">Children Act 1989</a>	Statutory Requirement
All records relating to the provision of educational support for children looked after	Retain from date of birth for 75 years	Destroy	<a href="#">Arrangements for the Placement of Children Regulations 1991</a>	Statutory Requirement
All records relating to the recruitment and management of independent visitors for children looked after	Retain from date of last contact with the independent visitor for 6 years	Destroy	<a href="#">Limitation Act 1980 S.2</a>	Statutory Requirement
Case files relating to Children Looked After	Retain from date of birth for 75 years	Destroy	<a href="#">Arrangements for the Placement of Children Regulations 1991</a>	Statutory Requirement
Register of Children in the Care of the Local Authority	Permanent		<a href="#">Arrangements for Placement of Children (General) Regulations 1991 reg. 10</a>	Statutory Requirement

Nature of Record	Retention Period	Action at the end of that period	Legislation	Reason
Statutory complaints made about the provision of services for children in the care of the local authority	Retain from date of birth for 75 years	Destroy	<a href="#">Arrangements for the Placement of Children Regulations 1991</a>	Statutory Requirement
All records relating to the provision of support for young people leaving care	Retain from date of birth for 75 years	Destroy	<a href="#">Arrangements for the Placement of Children (General) Regulations 1991</a>	Statutory Requirement
All records relating to supported employment for looked after children	Retain from date of birth for 75 years	Destroy	<a href="#">Limitation Act 1980 S.2</a>	Statutory Requirement

## Support for children and young people

Nature of Record	Retention Period	Action at the end of that period	Legislation	Reason
All records relating to the management of chaperones	Retain from last contact with the chaperone for 6 years	Destroy	<a href="#">Limitation Act 1980 S.2</a>	Statutory Requirement
Records relating to the application for and implementation of a child assessment order	Retain from date of birth of child for 40 years	Destroy		Recommended
All records relating to the administration of pre-crime prevention schemes	Retain from completion of the prevention programmes for 1 year	Destroy	<a href="#">Advice on Information Management in Youth Offending Teams (England) [Youth Justice Board 2011]</a>	Statutory Requirement
All records relating to clients of family centres	Retain from last contact for 6 years	Destroy	<a href="#">Limitation Act 1980 S.2</a>	Statutory Requirement
All records relating to the financial	Retain from year records created for 6 years	Destroy	<a href="#">HMRC - Compliance Handbook Manual CH15400</a>	Statutory Requirement



Nature of Record	Retention Period	Action at the end of that period	Legislation	Reason
management of family centres				
All records relating to the management of buildings being used as family centres	Retain from year records created for 6 years	Destroy	<a href="#">Limitation Act 1980 S.2</a>	Statutory Requirement
All records relating to the provision of support for children and the families of children living with HIV and AIDS	Retain from last contact with family for 6 years	Destroy	<a href="#">Limitation Act 1980 S.2</a>	Statutory Requirement
All records relating to the creation and management of sensory rooms	Retain from creation of records for 6 years	Destroy	<a href="#">Limitation Act 1980 S.2</a>	Statutory Requirement
All records relating to the provision of speech, language and communication therapy to children (aged under 18 years)	Retain from date of birth of minor for 25 years	Destroy	<a href="#">Limitation Act 1980 S.2</a>	Statutory Requirement
All records relating to the provision of educational psychology services	Retain from date of birth of the pupil for 25 years	Destroy	<a href="#">Limitation Act 1980 S.2</a>	Statutory Requirement
All records relating to the provision of Portage Home Teaching services	Retain from date of birth of the pupil for 25 years	Destroy	<a href="#">Limitation Act 1980 S.2</a>	Recommended
All records relating to the provision of Primary Mental Health Worker services	Retain from date of birth of the pupil for 25 years	Destroy	<a href="#">Limitation Act 1980 S.2</a>	Recommended



Nature of Record	Retention Period	Action at the end of that period	Legislation	Reason
All records relating to the provision of the Mental Health Support Team	Retain from date of birth of the pupil for 25 years	Destroy		Recommended
All records relating to the provision of Massage and Sensory Integration services	Retain from year records created for 6 years	Destroy	<a href="#">Limitation Act 1980 S.2</a>	Recommended
All records relating to the provision of Autism Support services	Retain from year records created for 6 years	Destroy	<a href="#">Limitation Act 1980 S.2</a>	Recommended

### Under 5s

Nature of Record	Retention Period	Action at the end of that period	Legislation	Reason
All records relating to the creation of childcare sufficiency assessments	Retain from date childcare sufficiency assessment replaced for 3 years	Destroy		Statutory Requirement
All records relating to information and support for those interested in becoming a registered child minder and those already registered where there is financial involvement	Retain from year records created for 6 years	Destroy	<a href="#">HMRC – Compliance Handbook Manual CH15400</a>	Statutory Requirement
All records relating to information and support for those interested in becoming a registered child minder and those already	Retain from year records created for 3 years	Destroy		Best Practice



Nature of Record	Retention Period	Action at the end of that period	Legislation	Reason
registered where there is no financial involvement				
All records relating to training provided for those interested in becoming a registered childminder and those who are already registered	Retain from date award expires for 3 years	Destroy		Best Practice
All records relating to applications for and management of early education for 2 year olds	Retain from creation of records for 6 years	Destroy	<a href="#">HMRC – Compliance Handbook Manual CH15400</a>	Statutory Requirement

### Special Education Needs and/or Disabilities (SEND)

Nature of Record	Retention Period	Action at the end of that period	Legislation	Reason
All records relating to the allocation and provision of home to school transport for special needs pupils	Retain from date transport provision ceases for 6 years	Destroy	<a href="#">Limitation Act 1980 S.2</a>	Statutory Requirement
All records relating to the development and implementation of special needs coordinated support plans	Retain from date of birth of child for 25 years	Destroy		Best Practice
All records relating to the allocation of school places to children with special	Retain from date of birth of child for 25 years	Destroy		Best Practice

educational needs				
All records relating to the management of special educational needs assessments	Retain from date of birth of child for 25 years	Destroy		Best Practice

## Educational support

Nature of Record	Retention Period	Action at the end of that period	Legislation	Reason
All records relating to the alternative provision of education for pupils who can't attend mainstream schools – pupil records	Retain from date of birth of pupil for 25 years	Destroy	<a href="#">Limitation Act 1980 S.2</a>	Statutory Requirement
All records relating to the management of pupils schooled at home	Retain from date of birth of the pupil for 25 years	Destroy	<a href="#">Limitation Act 1980 S.2</a>	Statutory Requirement
All records relating to Pupil Referral Units – pupil records	Retain from date of birth of the pupil for 25 years	Destroy	<a href="#">Limitation Act 1980 S.2</a>	Statutory Requirement

## Educational support – Health and welfare at school

Nature of Record	Retention Period	Action at the end of that period	Legislation	Reason
All records relating to the provision of educational support to children who are in hospital	Retain from date of birth of the pupil for 25 years	Destroy	<a href="#">Limitation Act 1980 S.2</a>	Statutory Requirement
All records relating to the development and implementation	Retain from date of birth of the pupil for 25 years	Destroy	<a href="#">Limitation Act 1980 S.2</a>	Statutory Requirement



Nature of Record	Retention Period	Action at the end of that period	Legislation	Reason
of parenting contracts				
All records relating to psychological, psychiatric or social work services (not including child protection) in schools	Retain from date of birth of the pupil for 25 years	Destroy	<a href="#">Limitation Act 1980 S.2</a>	Statutory Requirement
All records relating to the management of school attendance and truancy	Retain from date of birth of the pupil for 25 years	Destroy	<a href="#">Limitation Act 1980 S.2</a>	Statutory Requirement
All records relating to the provision of school catering services	Retain from end of the contract for 6 years	Destroy	<a href="#">HMRC – Compliance Handbook Manual CH15400</a>	Statutory Requirement
All records relating to the maintenance of health and safety in schools	Retain from year records created for 3 years and 4 months	Destroy	<a href="#">Limitation Act 1980 S.11</a>	Statutory Requirement
All records relating to the provision of the school nursing service	Retain from year records created for 6 years	Destroy	<a href="#">Limitation Act 1980 S.2</a>	Statutory Requirement
All records relating to the supervision of medication administration in schools	Retain from date of birth of the pupil for 21 years and 4 months	Destroy	<a href="#">Limitation Act 1980 S.11</a>	Statutory Requirement
All records relating to the reporting of accidents where the person concerned is under 18	Retain from date of birth of minor for 21 years and 4 months	Destroy	<a href="#">Limitation Act 1980 S.11</a>	Statutory Requirement

## Educational support – Pupil development and support

Nature of Record	Retention Period	Action at the end of that period	Legislation	Reason
All records relating to the provision of educational psychology services	Retain from date of birth of the pupil for 25 years	Destroy	<a href="#">Limitation Act 1980 S.2</a>	Statutory Requirement
All records relating to the administration of school transport – where transport is provided	Retain from date transport ceases for 6 years	Destroy	<a href="#">Limitation Act 1980 S.2</a>	Statutory Requirement
All records relating to the provision of support for young people when leaving education	Retain from year records created for 6 years	Destroy	<a href="#">Limitation Act 1980 S.2</a>	Statutory Requirement
All records relating to the provision of support to pupils when moving between schools	Retain from date of birth of the pupil for 25 years	Destroy	<a href="#">Limitation Act 1980 S.2</a>	Statutory Requirement
All records relating to the allocation and management of work experience placements	Retain from date of work experience placement for 6 years	Destroy	<a href="#">Limitation Act 1980 S.2</a>	Statutory Requirement

## Schools – Curriculum and policy

Nature of Record	Retention Period	Action at the end of that period	Legislation	Reason
All records relating to the exclusion of school pupils	Retain from date of birth of the pupil for 25 years	Destroy	<a href="#">Limitation Act 1980 S.2</a>	Statutory Requirement
All records relating to the management of	Retain from date of resolution of complaint for 6 years	Destroy	<a href="#">Limitation Act 1980 S.2</a>	Statutory Requirement



complaints in schools				
All records relating to the appointment and management of School Governors	Retain from termination of service as a school governor for 6 years	Destroy	<a href="#">Limitation Act 1980 S.2</a>	Statutory Requirement
School registers of attendance	Retain from date of entry for 3 years	Destroy	<a href="#">Working together to improve school attendance</a>	Statutory Requirement
All records relating to the creation, implementation and management of schools forums	Retain from year records created for 6 years	Destroy		Best Practice

### Schools – Extra-curricular activities

Nature of Record	Retention Period	Action at the end of that period	Legislation	Reason
All records relating to the provision of extended schools activities	Retain from year records created for 6 years	Destroy	<a href="#">Limitation Act 1980 S.2</a>	Statutory Requirement
All records relating to the provision of school clubs and activities	Retain from year records created for 6 years	Destroy	<a href="#">Limitation Act 1980 S.2</a>	Statutory Requirement
All records relating to the administration of outdoor activity centres by local authorities	Retain from year records created for 6 years	Destroy	<a href="#">Limitation Act 1980 S.2</a>	Statutory Requirement
School Visits: Parental Consent Forms where there has been a major incident	Retain from result of the investigation for 6 years	Destroy	<a href="#">Limitation Act 1980 S.2</a>	Statutory Requirement

### Schools – School admissions

Nature of Record	Retention Period	Action at the end of that period	Legislation	Reason
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All records relating to the provision of information and school contact details	Retain from year records created for 1 year	Destroy	<a href="#">Limitation Act 1980 S.2</a>	Statutory Requirement
All records relating to the allocation of primary school places	Retain from year records created for 1 year	Destroy	<a href="#">School Admissions Code 2012</a>	Statutory Requirement
All records relating to the administration of school appeals	Retain from end of the appeal process for 2 years	Destroy	<a href="#">School Admissions Code 2015</a>	Statutory Requirement
All records relating to the allocation of secondary school places	Retain from year records created for 1 year	Destroy	<a href="#">School Admissions Code 2012</a>	Statutory Requirement

## Who will it be shared with and for what purpose?

We may share your information but is not limited to the following:

- Department for Education
- National Health Service
- Child Protection Information Sharing (CP-IS)
- Ofsted
- Schools
- Courts
- Police
- Probation
- Adopt Thames Valley (ATV)
- Youth Justice Board
- eGovonline (E-PEP)
- NCER – National Consortium of Examination Results
- IFA Consortia Board
- Foster Carers
- Fostering Agencies
- Central Government and other Local Authorities
- Ombudsmen and regulatory authorities
- Family, associates and representatives of the person whose personal data we are processing
- Berkshire West Safeguarding Children Partnership Board
- Other partner agencies if/when required, such as private voluntary organisations

Information will be shared due to statutory requirements, legal obligations, progress monitoring and tracking to determine service delivery.



Information will be shared internally if required for better performance and efficiency of services and the welfare of service users.

## How can a current or past service user get access to it?

You can complete the [online subject access request form](#). If you prefer, you can use the [paper version](#) and send this and photocopies of your ID to:

Subject Access Requests, Customer Relations Team, Reading Borough Council. Civic Office, Bridge Street, Reading RG1 2LU

Alternatively, you can email the documents to: [SAR@reading.gov.uk](mailto:SAR@reading.gov.uk).

If you have any questions about SARs, you can email Reading Borough Council's customer relations team, which administers SARs on our behalf. The email address is: [SAR@reading.gov.uk](mailto:SAR@reading.gov.uk).

We do not transfer data outside the EU. Where consent is required, this will be sought. However, some data is required based on statutory requirements, where no consent is required.

Where applicable, the right to withdraw consent at any time will be applied except in the case of statutory requirements.

You have a 'right to be forgotten' so you can ask for your personal information to be deleted where:

- It is no longer needed for the reason why it was collected in the first place.
- You have removed your consent for us to use your information and we do not have to keep your information for legal reasons.

If we have shared your personal information with others, we will do what we can to make sure those using your personal information comply with your request for erasure.

We may not be able to delete your personal data if it is needed for legal reasons, for reasons of public health, public interest or for medical purposes. If you require further advice, please contact us at: [IGTeam@reading.gov.uk](mailto:IGTeam@reading.gov.uk)

## What other rights does the service user have that we have to make known to them?

The right to have their data corrected, the right to have their data deleted and their right to put a complaint to the Information Commissioner's Office (ICO), alongside legal requirements.

## Will there be any automated decision making?

There is no automated decision making within Reading Borough Council.

## Caldicott Guardian, Children's Services

A Caldicott Guardian is a senior person responsible for protecting the confidentiality of people's health and care information.

The Caldicott Guardian for children's services is the Director of Children's Services.

## Data Protection Officer

The Data Protection Officer is the Information Rights Services Manager.

Contact details: [GTeam@reading.gov.uk](mailto:GTeam@reading.gov.uk)